

## **Financial Policy**

### **Introduction**

San Mateo Podiatry Group was founded in 1917 and is the premier foot and ankle specialty practice in the San Francisco Peninsula, where more families choose us for their foot and ankle care. Our mission is to deliver state-of-the-art foot and ankle care that empowers our patients to be their best selves. We believe that every injury is an opportunity to partner with our patients, listen to their needs, provide hope, motivation, and wellness that ultimately helps them achieve their goals.

### **Excellence in Foot and Ankle Care**

Our expert Board Certified Podiatric Foot & Ankle Surgeons inform and simplify using experience and research to deliver exceptional outcomes for our patients. We have helped thousands of patients, who are our greatest ambassadors. Our success is built on their success, and we are proud to have earned hundreds of positive reviews.

### **We work for our patients, not their health insurance companies.**

- At San Mateo Podiatry Group, we work for our patients, not their health insurance companies.
- We are experts at educating patients about, and helping them maximize, their health insurance benefits.
- We are committed to providing the best possible care regardless of insurance coverage.
- Our treatments and fees are always designed to meet the specific needs of our patients.

### **Our billing and payment policy is simple:**

- We ask that cost share amounts (co-pays, co-insurance, and deductibles) be paid at the time of your visit.
- You agree to be responsible and pay for services not paid by insurance, and waive contractual coverage.

### **Credit cards securely on file for your convenience.**

- We keep credit cards securely on file to pay for account charges and insurance cost share amounts.
- All balances due at sixty days will be charged to the card on file, with e-mail notification and receipts.

### **Practice Policies**

By signing this agreement, you acknowledge your review and acceptance of the Practice and Financial Policies of San Mateo Podiatry Group. A copy of the policies is available upon request and can be obtained from our practice website. This completed agreement will be stored in your client file and shall be binding as the original.

### **Physician Patient Relationship**

Please note that completing this form does not establish a doctor-patient relationship. The Doctor will conduct an evaluation to determine whether you are a candidate and whether the practice will accept you as a patient.

We appreciate your trust in San Mateo Podiatry Group and look forward to providing you with exceptional care.